

## **CONTACT INFORMATION**

Hawai'i Convention Center  
1801 Kalākaua Avenue  
Honolulu, Hawai'i 96815

Phone: (808) 943-3500

Toll Free Number: (800) 295-6603

Fax Number: (808) 943-3599

Email: [eventinfo@hccsmg.com](mailto:eventinfo@hccsmg.com)

Website: [www.hawaiiconvention.com](http://www.hawaiiconvention.com)

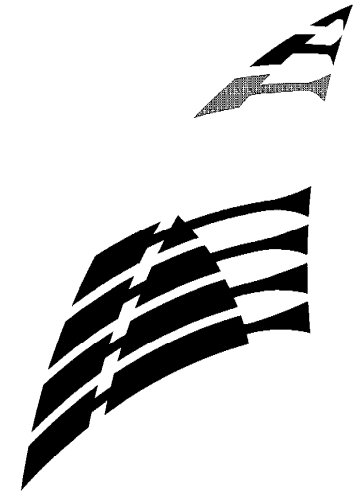
## **HOTLINES**

Directions/Parking: (808) 943-3801

Employment: (808) 943-3082

Public Events: (808) 943-3083

Tours: (808) 943-3587



# HAWAII CONVENTION CENTER

## ADA Accessibility Brochure

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## **PARKING**

Accessible Parking for both regular vehicles and vans is available at the Center. Alternate arrangements can be made for vans and other vehicles which cannot be accommodated in the parking lot (vehicle clearance 8'11") by calling 943-3000.

## **AUTOMATIC DOORS**

Automatic doors have been installed throughout our facility entrances for visitors needing assistance.

## **ELEVATORS**

All floors of the Center are accessible by elevator. Each elevator is equipped to accommodate persons needing assistance. Wheelchair lifts are available in Lili'u (310) and Emalani (320) Theaters. Portable elevator platforms are also available on request.

## **SEATING**

Wheelchair accommodations are available in both the Lili'u (310) and Emalani (320) Theaters. There are wheelchair lifts in both theaters to assist those who wish to be seated on the upper level.

## **WHEELCHAIRS**

The Hawai'i Convention Center has several wheelchairs for emergency use. Requests for wheelchairs should be referred to the Events office; they will provide a list of wheelchair rental companies who deliver.

## **RAMPS**

For wheelchair drop-off, ramped entrances are located at the main entrance on Atkinson Drive. Portable ramps are available for most staging and risers.

## **PODIUMS**

Motorized podiums are available for accessible use for presentations during events.

## **AUXILIARY AIDS**

Permanent wheelchair lifts are located in our Lili'u (310) and Emalani (320) theaters and portable lifts are also available for all other areas.

## **ASSISTIVE LISTENING SYSTEMS**

The Center is equipped with assistive listening systems. They are available through the audio-visual office by calling 943-3041 or dialing 3041 from any house phone to reserve them.

## **PAY PHONES**

TDD (Telecommunications Device for the Deaf) are permanently installed at the following locations:

- 1<sup>st</sup> Floor next to the Kahakai Street entrance
- 3<sup>rd</sup> Floor by elevator #2, left of the Business Center Office

## **VOLUME CONTROL PAY PHONES**

Volume control pay phones are available at every bank of permanent pay phones.

## **RESTROOMS**

Each restroom is equipped with accessible facilities.

## **MAPS**

Maps have been developed for the Hawai'i Convention Center providing at-a-glance look of the facility. Maps are available at the Visitor's Information Center located in the lobby. Accessibility aids are indicated on each map.

## **FIRE ALARMS**

Emergency warning systems are equipped with both audible and visual strobe alarms.

## **WATER FOUNTAINS**

All water fountains in the Center are wheelchair friendly.